- 1 RESOLVED, that the Toronto Diocesan Council in 2025 Diocesan annual meeting of
- 2 members/convention assembled, through the national council of The Catholic Women's League
- 3 of Canada, urge the federal government to create a unified cybercrime reporting system in
- 4 Canadaand be it further
- 5 RESOLVED, that this resolution be forwarded to Ontario Provincial Council of The Catholic
- 6 Women's League of Canada for consideration at the 2025 provincial annual meeting of
- 7 members/convention.

8

9 Gifted by St. Joseph, Streetsville Council



Brief

- 1 The Auditor General of Canada's #7 report identified numerous system issues and a plethora of
- 2 deficiencies in terms of combatting cyber crimes and procuring cyber safety for Canadians. The
- 3 report indicated that Federal entities and the Royal Canadian Mounted Police (RCMP) lacked the
- 4 "capacity and tools to effectively enforce laws against cybercrime activities to ensure the safety
- 5 and security intended to protect Canadians from cyberattacks" (Report-7 Combatting Cybercrime
- 6 iii; 21)
- 7 Consequently, federal entities focus on and cater to larger institutions, government organizations,
- 8 national security; and not on individual members of the public (Report-7 Combatting Cybercrime
- 9 2; 11). The threat to Canadians extends to their financial assets, private information and personal
- safety (Report-7 Combatting Cybercrime 1).
- 11 Most vulnerable are senior citizens who are less computer literate, have greater difficulty judging
- 12 the credibility of emails and discriminating between safe and malicious communications, to
- become susceptible to phishing emails (Grilli et al. 1714; Lecompte 1). "Fraud is not a victimless
- crime"; and the financial trauma of being scammed causes seniors "psychological and emotional
- harm" (Canadian Anti-Fraud Centre (CAFC) Annual Report 55). Fraud is an emerging public
- health problem in older adults (Ebner et al. 522).
- 17 Although the Communications Security Establishment Canada (CSEC) met the standards for
- 18 timely incident response and notification of victims, thousands of cybercrime reports were not
- 19 acted upon by the CSEC, because their "mandate does not extend to assisting individual citizens
- 20 who are victims of cybercrime" (Report -7 Combatting Cybercrime 9; 11).
- 21 In 2023, 93,068 cybercrime instances occurred. Of these, police-reported cybercrime increased by
- 22 plus 15.98% (Statistics Canada Table 35-10-0002-01 1). CAFC reported \$581M lost to fraud in
- 23 2022 (55). Seventy-five percent of these cases were cybercrime-related and 90-95% are unreported
- 24 (CAFC 55). It implies that a centralized cybercrime reporting system is urgently needed.
- 25 Especially, as the RCMP's tracking and assessment of cybercrime incidents are lacking and have
- also been reported as poor (Report -7 Combatting Cybercrime 8).
- 27 The enactment of Bill C-26 serves to promote and increase cybersecurity across four major sectors:
- 28 finance, telecommunications, energy and transportation (LEGISinfo C-26). It represents a pivotal
- 29 first step in fortifying the resilience and security of Canada's critical infrastructure to ensure the
- 30 safety, reliability and integrity of essential services for all Canadians. In addition, Bill C-27,
- 31 increases online control and transparency on how Canadians' personal data is collected
- 32 (LEGISinfo C-27), however individual Canadians need a national strategy for financial crimes
- 33 (Cohen et al. 6; 15); and a single point for reporting cybercrime, as recommended by the Auditor
- 34 General (Report-7 Combatting Cybercrime 7) is an important step.

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Action Plan

1. Write letters to the prime minister and members of parliament, including the Minister of innovation, science and industry urging them to develop a national strategy to combat fraud.

- 2. Organize local parish information sessions and collaborate with programs such as the Compassionate Community Care (CCC), new nationwide calling service Community of Hope Outreach: Connecting with Seniors Project.
- 3. Conduct in person sessions with bank personnel to build trust, create comfort and educate seniors and family members on banking effectively and protecting their financial records.
- 4. Work collaboratively within our communities to encourage law enforcement organizations to eliminate the underreporting of cyber fraud and scams.
- 5. Support standardized training for older adults and interested citizens. Attend courses and workshops offered by Municipalities in community centres or malls by the Police Department.